



July 15, 2021

Dear Visitors,

We are pleased to be able to welcome you back for visitation but need your help to ensure that your loved ones and all of the members of our community are protected against COVID-19 and other highly transmissible variants of the virus. Please see the guidelines below on how you can help protect yourself and your loved ones.

**Vaccination:** Authorized COVID-19 vaccines offer significant protection against COVID-19 and its variants. We make COVID-19 vaccines available to our staff and residents and encourage anyone that plans to enter the facility to receive a COVID-19 vaccine. As part of our standard screening process, we will ask you whether you have received the COVID-19 vaccine to help us determine the safest way for you to visit with your loved one. Should you choose not to indicate your vaccine status, you will be required to follow the protocols for unvaccinated visitors.

**Hand Washing:** Regular handwashing is critical for limiting the transmission of COVID-19. We strongly recommend that all members of our community wash their hands often with soap and water for at least 20 seconds or use an alcohol-based hand sanitizer to clean their hands when soap and water are not available. Alcohol-based hand-sanitizers are conveniently located throughout the building.

**Masks:** Because our residents are at a high-risk for severe illness if they contract COVID-19, all visitors are strongly encouraged to wear masks at all times.

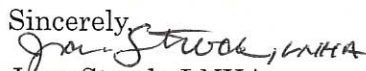
**Unvaccinated visitors are required to wear masks at all times during their visit.** Our staff are also currently required to wear face masks and face shields.

**Fresh Air, Social Distance & Limiting Contacts:** Practicing social distancing continues to be important for preventing the spread of COVID-19. Visiting in open spaces and outdoors makes social distancing easier. We recommend outdoor visitation whenever possible and will work with you to identify safe alternative locations. Please limit your interactions to the resident you have come to visit, remain in your specified visitation area, and practice social distancing at all times.

**Monitor Health:** If you have been in contact with someone with COVID-19, are feeling unwell, have a cough, fever or other symptoms please postpone your visit.

**Visit Alternatives:** As always, we encourage contact with your loved ones. If you need to postpone your visit or are unable to see your loved one in person, we can help arrange a video visit or you can reach them on their direct dial-phones.

Visitation is very important to the comfort and wellbeing of our residents, but their health and safety must always be our top priority. We update our guidelines regularly to reflect best practices identified by the CDC. Please protect your families and our community by getting vaccinated against COVID-19 and following these simple guidelines.

Sincerely,  
  
Jana Strook, LNHA